



Date: November 2, 2011

To: Healthcare Solutions Employees

Subject: Healthcare Solutions Account with National Car Rental and Enterprise Rent-A-Car

Healthcare Solutions is pleased to announce a preferred partnership with Enterprise Rent-A-Car and National Car Rental. With over 8,500 rental locations, Process Technology International, Inc. travelers will have guaranteed rates with both companies. A new enhancement has been made allowing your Emerald Club number with National to be recognized at all North America Enterprise Rent-A-Car locations. The best way to utilize the program is to enroll in National's Emerald Club. This will provide access to both brands.

Action Steps

- **Enroll in National's Emerald Club program at <https://www.nationalcar.com/offer/XZ03M37>**
- **If you are already an Emerald Club member you do not need to re-enroll, however you will need to update your profile with the Process Technology International account number.**
- **Once enrolled, please update your travel profile to include your Emerald Club number for National and Enterprise.**
- **National has agreed to status match you into the corresponding service level you currently hold with a competitor, according to the chart below. To be status matched properly, please email your name, Emerald Club number and current level to Nicole.M.Zbihley@ehi.com.**

<u>National</u>	<u>Hertz</u>	<u>Avis</u>
Emerald Club	#1 Club Gold	Preferred
Emerald Club Executive	#1 Club Gold Five Star	Preferred Select
Emerald Club Executive Elite	#1 Club Gold President's Circle	President's Club

Reservations

Reservations can be made through our online booking tool for either National or Enterprise.

Rental

As an Emerald Club member renting with National, you will bypass the counter and select your own car from the Aisle collection. While there is no counter bypass at Enterprise, the rental transaction will now be expedited to deliver speed and efficiency. Renters will sign the contract at the time of rental and their credit card information will be provided via their Emerald Club member profile.

Receipts

National receipts can be emailed to you when the option is selected when enrolling in the Emerald Club. Enterprise receipts can be printed at enterprise.com.

Rewards

Emerald Club members renting at National will earn car rental rewards. At this time, Emerald Club members will not be able to earn rewards when renting from Enterprise.

Recognition

Contract terms will be recognized when the customer number is included in the profile; for example, corporate account negotiated rates, will be recognized. Please be sure to use the link above when enrolling in the Emerald Club as the contract ID is embedded in the link and this contract ID will dictate rates and rules as negotiated. Personal preferences, such as pre-paid fuel or GPS, will not be recognized at Enterprise locations.

If you need to update your profile, such as credit card or drivers license expiration, please do so at emeraldclub.com.

Please let me know if you have any questions.